



Warranty Information

BenchPro™ has been producing the nation's strongest, longest lasting ergonomic workbenches since 1987. We are so sure our products will perform properly, we offer the following warranty:

BenchPro™ benches, options and accessories are warranted to the original purchaser for 25 - years. This includes every component and every function.

Exceptions:

- Workbenches used in multiple shift operations shall have the warranty prorated accordingly
- Hydraulic bench lift - system components are warranted for ten - years.
- All lighting products are warranted for ten - years.

For Service: Call BenchPro™ at 888-700-9888 or email info@benchpro.com. Customers only have the obligation to report the problem and BenchPro™ will take care of the rest.

BenchPro™ will either refund the entire purchase price including freight and tax (if any) or replace the product or component that is defective, and pay for the freight.

Product Returns:

As we make all orders from base materials, we charge a "restocking charge" on unneeded products. We also charge a restocking charge for products ordered but cancelled after the product is built. This is to cover our repackaging and handling. Customers pay the cost of return freight.

Restocking charge schedule:

- A. Kennedy, Roosevelt Series in standard sizes and colors will be charged 10%.
- B. Dewey, Harding, Jefferson, Grant and Adams Series in standard sizes and colors will be charged 25% restocking charge.
- C. Any bench in a custom size or color will be charged a 50% restocking charge, as we will have a difficult time reselling them.
- D. All Nevamar™, Chemical Resistant and Galvanneal tops will be charged an additional 10% restocking charge, above those listed above.
- E. Custom and non-catalogue items are non-returnable.
- F. No product shall be returned after 90 days.

No return of defective product is ever required. (We may ask for a photo in cases where we have not seen the problem before).

From the lawyers:

In no case, shall BenchPro™, its distributors, employees, related divisions, and other entities be responsible for any direct, consequential or indirect damage caused by the use, inability to use, or incorrect use of our products. Our liability shall be limited to replacement of product or a full refund.

Due Diligence:

Please, if a chair or workbench is found to be defective in a way that could lead to an accident, take it out of service and tag it as dangerous until replacements or replacement parts are received and assembled. Dangerous products should not be put into open waste disposal systems until they have been made unusable, so that no third party can reclaim them and be injured.