



Warranty Information

American Hakko Products, Inc. warrants that all Hakko brand products will be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase or one (1) year for the Hakko model FR-1418, provided that no warranty shall apply to products that have been damaged, altered, abused, improperly installed and/or maintained, repaired after purchase, or have had their identification markings removed or altered in any way. A longer warranty period applies to the electronic portion of the power supply unit, heating elements, and blower motors on certain models as specified below. No warranty shall apply to consumables (such as tips, nozzle, blades, fuses, metal parts, filters and the like). All warranties are not transferable.

American Hakko's warranty obligation shall be limited to repairing or replacing any product determined to be defective. Replacements may include new or factory refurbished products. American Hakko reserves the right to inspect any product to determine whether or not such product has failed due to a defect in material or workmanship and all warranty claims must also comply with the PROCEDURES FOR WARRANTY CLAIMS set forth below. Onsite labor costs are specifically excluded under this warranty.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY FOR ANY CLAIMANT. AMERICAN HAKKO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR INDIRECT DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS OR BUSINESS INTERRUPTION) ARISING OUT OF THE USE OR INABILITY TO USE ANY PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED IN DURATION TO THE DURATION OF THE WARRANTY PROVIDED HEREIN. AMERICAN HAKKO'S LIABILITY FOR ANY CLAIM ARISING FROM THIS WARRANTY (WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE) SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. No American Hakko dealer, agent or employee is authorized to make any modification or extension to this warranty.

Because some states do not allow the exclusion or limitation of consequential or incidental damages, or allow limitations on how long an implied warrant lasts, the above limitations may not apply in each case. This warranty gives specific legal rights, and claimants may have other rights which vary from state to state.

The Hakko models listed below are subject to an extended warranty on the electronic portion of the power supply unit, heating elements, and blower motors as described below:

373, 375, 472D, 485, 808-KIT, 851, 950, FA Series, FM Series, FR Series, FX Series, and FT Series.

POWER SUPPLY ELECTRONICS:

The electronic portion of the power supply unit is warranted to be free from defects in material and workmanship for a period of twelve (12) months from the date of purchase. This warranty is limited to the failure of components on the central board. This warranty does not include the power supply casing and associated case parts that may fail due to misuse and/or mis-handling. Except for its electronic portion, each power supply unit is warranted to be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase.

HEATING ELEMENTS:

The factory installed heating element is warranted not to fail for a period of twelve (12) months from the date of purchase. "Fail" is defined as any portion of the heating element ceasing to function properly due to defects in material and workmanship. This warranty shall be void if it is determined that the unit has been misused or damaged outside of normal use. This warranty excludes heating elements that are part of a composite tip, nozzle, or blade and cannot be replaced separate of the composite assembly.

BLOWER MOTORS:

The blower motor is warranted not to fail for a period of twelve (12) months from the date of purchase. "Fail" is defined as any portion of the blower motor ceasing to function properly due to defects in material and workmanship. This warranty shall be void if it is determined that the unit has been misused or damaged outside of normal use.

PROCEDURES FOR WARRANTY CLAIMS:

All warranty claims must be submitted within the applicable warranty period. Warranty claims shall be made to:

American Hakko Products, Inc.

28920 Avenue Williams

Valencia, CA 91355

(661) 294-0090

Fax: (661) 294-0096

Toll-Free: 1-800-88-HAKKO (42556)

www.HakkoUSA.com

All claimants must obtain a CASE NUMBER from American Hakko before any equipment is returned. Returns without a Case number will not be accepted. Each claimant is responsible for all shipping charges (to and from American Hakko) and any applicable taxes and/or duties. Proper information must be supplied on all units that are being returned. No warranty shall be available to any person who is unable to show proof of purchase. Full compliance with these procedures rests solely with the claimant.