

Warranty Information

All claims by the Buyer for defects in product or workmanship, will be deemed waived if not presented within fourteen (14) days after Buyer's receipt of shipment. No credit will be allowed to the Buyer for the return of any product, defective or otherwise, until NWP issues an authorization for return of same.

NWP reserves the right to inspect the defects claimed at the Buyer's place of business prior to issuing such authorization. Defective product not conforming to specifications so returned shall be replaced or repaired, or in lieu of such replacement or repair, NWP may, at its option, refund the purchase price applicable to such product.

Such replacement, repair or refund is NWP's sole liability and Buyer's sole remedy for such defective product. NWP shall not be responsible for any damage or loss resulting from improper assembly of NWP's products or for the use of NWP's products for purposes other than those for which the products are designed.

All returns that do not pertain to damage or defect will be assessed a 25% restocking and cost of shipping.