



Gibo/Kodama
CHAIRS

Warranty

GIBO/KODAMA CHAIRS MAKES THE FOLLOWING WARRANTY TO THE ORIGINAL CUSTOMER THAT ITS PRODUCTS WILL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP.

Mechanical and structural parts are guaranteed to perform properly for a period of five (5) years of normal use when weight capacities are not exceeded. Maximum weight capacity for all chairs is 300 pounds with the exception of the Intrepid Intensive Use chair, which has a weight capacity of 450 pounds. Chairs sold for harsh environment conditions are guaranteed to perform properly for a period of one (1) year. This warranty does not apply to normal wear and tear to products. Cushions, fabric and vinyl are warranted for five (5) years of normal useage and will be pro-rated for multi-shifts. COM (Customer's Own Material) is not covered under this warranty.

Gibo/Kodama Chairs reserves the right to recondition or repair chairs covered by this warranty. All chairs needing repair must be shipped to the factory with a return authorization, freight prepaid. Replacement parts can be sent to customer if installation is not considered difficult. We reserve the right to require replaced components be returned to factory for inspection. Factory repaired chairs will be shipped at customer's expense and will have the remaining balance of the original warranty.

No implied warranties, including warranties of merchantability and fitness for a particular purpose, extend beyond the terms of these expressed warranties. These warranties do not apply to any products which have been repaired or altered in any way so as to impair performance or reliability, nor to products which have been subject to misuse, abuse, neglect or accident or which have been damaged in transit. Gibo/Kodama Chairs will not be liable, under any circumstances, for incidental or consequential damages (including, without limitation, lost profits) arising in connection with the sale, use, inability to use, repair, or replacement of Gibo/Kodama Chair products other than that portion of the repair or replacement outlined in this warranty.

This warranty is effective only if the customer gives prompt written notice to factory of any alleged defect. The notice shall describe the problem and shall include the model and serial number shown on the tag located on the control mechanism. Information may be Emailed to info@gkchairs.com or faxed to (714) 897-7201. Contact us at (800) 888-3746 or (714) 373-2346 with any questions.

This warranty stated herein is in lieu of all other warranties expressed or implied.