



Warranty Information

Please carefully inspect the merchandise immediately upon receipt. If any item does not meet your approval, simply contact Production Automation Corporation within 10-days of receipt for a Return Merchandise Authorization and credit (less 25% restocking fee). Shipping, handling, crating and COD charges are non-refundable. Return shipping and insurance costs are the responsibility of the customer. No returned parcels will be accepted freight collect or COD. Production Automation Corporation is not responsible for returned merchandise that is damaged in shipping.

Important: You must contact Production Automation Corporation for a return authorization number. Without this number, returned merchandise will be refused. This number must appear on the outside of the returned box. Be sure to enclose a copy of your original invoice with your returned merchandise. Items received by Production Automation Corporation which have been damaged as a result of inadequate packaging or neglect by the customer, will be returned to the customer. All items returned for exchange or refund must be new and must include the original packaging materials. Refunds or credits will be adjusted accordingly in the event items are missing or damaged.

Special orders, custom fabricated, non-cataloged, close-outs and products sold "as is" cannot be returned.

Also we cannot accept returns for the following items:

- Adding some accessories which required alternation of the standard products in the way it cannot be reversed.
- Upgrade construction material of any product to a special material that are not listed in "Standard features" of the product.

Please note, for distributed products and the products manufactured by others,

the original manufacturer's return policy is to be followed.